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Patent**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Patent Application of:

Anderson, et al.

Serial No.: 09/895,557

Filed: June 29, 2001

For: METHOD AND APPRATUS FOR
MESSAGE ESCALATION BY
DIGITAL ASSISTANTS

Art Unit: 2141

Examiner: Jaroenchonwanit, Bunjob

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**PRELIMINARY AMENDMENT**

Dear Sir:

Applicant respectfully requests the Examiner to enter the following
amendments.

10/08/2003 TDAE1 00000005 022666 09895557

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